



JENNIFER HOLMES

HAIR & BEAUTY



Child Policy.



Between us all at Jennifer Holmes Hair & Beauty we would like to politely make you aware of our child policy.

In both the hair and beauty environment children can create two problems for us as stylist and therapists. We would like to share these with you because it's important you don't think we are just being nanny McPhees!

1. Babies are unpredictable and youngsters get bored, it's completely understandable and we expect no less!

Some clients in the salon may be in for total relaxation; perhaps they have been given a voucher or even saved up their pennies to treat themselves. If you have ever experienced a facial or massage you'll know how relaxing they can be, but it's not so relaxing when there are loud noises coming from another part of the salon.

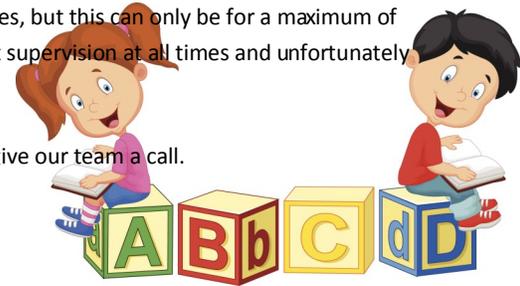
2. We won't bore you with red tape procedure and paperwork; needless to say we take health and safety very seriously.

With youngsters on the loose our stylists and therapists hearts are often going ten-to-the-dozen keeping an eye on moving children around hot and dangerous implements such as hair straighteners and curling tongs.

We want our salon to appeal to as many people as possible and we love to meet your little ones, but this can only be for a maximum of 30 minutes when under the age of 10 years old, we also must request that they are under strict supervision at all times and unfortunately we cannot allow them in treatment rooms.

We hope you understand and if you have any further questions please give our team a call.

Thank you.



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Salon Policy.

To begin relaxing and receive full benefit from your treatments or services, we recommend you arrive 10 minutes before your appointment. Unfortunately late arrival may result in reduced treatment or service time.

All our clients must carry out a basic health consultation form, this is to ensure you are safe to go ahead with all your treatments and services.

To ensure a relaxing environment and for the health and safety of your child, children are NOT permitted in treatment rooms.

We are happy to make all our clients look and feel beautiful and welcome each and every one of you into the salon, however you must be over the age of 16. If you are under the age of 16 you must be accompanied by a parent/guardian at all times and we ask for signed permission.

Please provide a minimum of 24 hours notice prior to any cancellation. Cancellations within 24 hours will result in a 50% cancellation charge. Repeat late cancellations will result in a 50% booking fee for any future treatments. Charges and booking fees can be taken over the phone.

Gift Vouchers are available for any treatment or required amount and are strictly valid for 6 months from the day of purchase.

Gift vouchers are redeemable on all treatments, services and products but cannot be redeemed for cash. We are more than happy to take payment over the phone and send your gift voucher through the post, however an additional postage charge will be required.

A patch test is required at least 48 hours prior to any colour service, tinting treatment and eyelash treatment to avoid any possible adverse reaction. Without a patch test unfortunately we can not proceed with treatment. We repeat patch testing every 6 months, during and post pregnancy. Treatments that require this test are marked on each price list. We require a signature on receipt of every patch test.

